From: Dave/ Carol Heinfeldt

To: Microsoft ATR

Date: 1/21/02 8:14am

Subject: Microsoft Settlement

1695 Buckhead Road Tignall, GA 30668

January 18, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

I am writing to express my support of the Microsoft settlement. After three long years of litigation, exorbitant amounts of budgetary resources have been squandered over the issue. In the uncertain economic times in which our country currently exists, this waste of federal dollars appears altogether unnecessary. I would hope that the Department of Justice has larger issues to tackle.

Further, the terms of the settlement show much generosity on behalf of Microsoft. Microsoft has agreed to the formation of a technical review board. This board will have the responsibility of watching over Microsoft and ensuring that the terms of the agreement are kept in place; terms that include increased information sharing between Microsoft and its competitors and non-retaliation agreements preventing Microsoft from engaging in anticompetitive behavior.

Obviously, Microsoft has been willing to make concessions so that this issue is resolved. I believe it is time we do just that. I support the settlement, and hope that it is implemented soon. Thank you for your time.

Sincerely,

David Heinfeldt